

# **RESETTLEMENT MANAGEMENT**

Banpu aims to design development projects that improve lives with minimal negative impacts. However, when unavoidable, negative impacts, including involuntary resettlement, must be handled responsibly to prevent harm to affected individuals. Involuntary resettlement occurs when people are displaced physically or economically due to operational activities without the option to refuse. This includes the displacement of landowners, occupiers, and communities to accommodate the land use needs of Banpu's projects.

### Resettlement Objectives:

1. Seek formal agreements with partners, including commercial and government partners, to align resettlement objectives with the corporate Human Rights Policy commitments.
2. Minimize or avoid resettlement by influencing land use decisions and facility designs, prioritizing land-for-land and asset-for-asset replacement, with cash compensation as a last resort.
3. Ensure sufficient resources for resettlement.
4. Engage specialists in resettlement management, allocating staff and budgets based on the scale and complexity of the resettlement.
5. Consult affected individuals and communities from the beginning to involve them in resettlement planning and implementation.
6. Develop a written resettlement plan to guide the planning and execution of resettlement activities.
7. Monitor and evaluate the resettlement plan's implementation, progress, and outcomes, ensuring affected persons can maintain their livelihoods and quality of life.

Banpu aligns the resettlement management with international standards, including those from the International Finance Corporation (IFC) and the International Council on Mining & Metals (ICMM). The company ensures fair and transparent processes, providing compensation, housing, and livelihood restoration. We explore alternatives to improve or restore the livelihoods and living standards of affected communities, particularly vulnerable groups. This is achieved through consultation, fair compensation, targeted support, and rigorous monitoring. Our Resettlement Action Plans (RAPs) are tailored to community needs, and we follow a strict protocol of six key measures: Mutual Agreement Setting, Strategy Formulation, Expert Consultation, Stakeholder Consultation, Resettlement Planning, and Monitoring & Evaluation.



It is our practice to engage an expert to conduct performance monitoring and evaluation of its RAPs, ensuring transparency and efficiency. This process helps identify areas for improvement, allowing the company to enhance the effectiveness of RAP implementation and support the well-being of affected communities.

Banpu continuously monitors the resettlement process to ensure commitments are met and issues are promptly addressed through grievance redress mechanisms. A grievance mechanism, implemented under the "Banpu Complaint Management Standard," will ensure responsiveness to concerns and complaints, particularly from affected stakeholders and communities. Special care will be taken in training the designated staff managing the grievance process. By prioritizing the well-being of affected communities, Banpu aims to create long-term, sustainable benefits, aligning operations with broader sustainability goals.