

# **COMMUNITY ENGAGEMENT WORK**

The community engagement work seeks to establish a standardized system for community engagement activities, with the ultimate goals of achieving both a "Social License to Operate" and "Sustainable Community Development." The aim of this standard is to create a unified framework for community engagement planning across Banpu.

**Under this standard practice manual, the specific roles of each party are as follows:**

CE Corporate	Set up corporate policy, strategies, and standards for adaptation by Country's community function/unit to suit their legal requirements.
Country's Community Function	Set up company policy, strategies and standards (aligning with corporate policy, strategies, and standards) as the direction for community function/unit at operational site to follow, with adjustment to suit particular local situations.
Community Function/Unit at Operational Site	Set up implementation plans to ensure achievement of the objectives as set in the company policy and strategies as well as perform according to the company standards.

**Corporate Requirements:**

To comply with this manual, all business units shall meet the following corporate requirements:

1. Prepare a Community Engagement Plan that outlines short-term (1-3 years) and long-term (5 years and above) strategic objectives linked to the business units' Stakeholder Engagement Plan.
2. Implement and annually update and improve the Community Engagement Plan.

**Community Engagement Framework:**

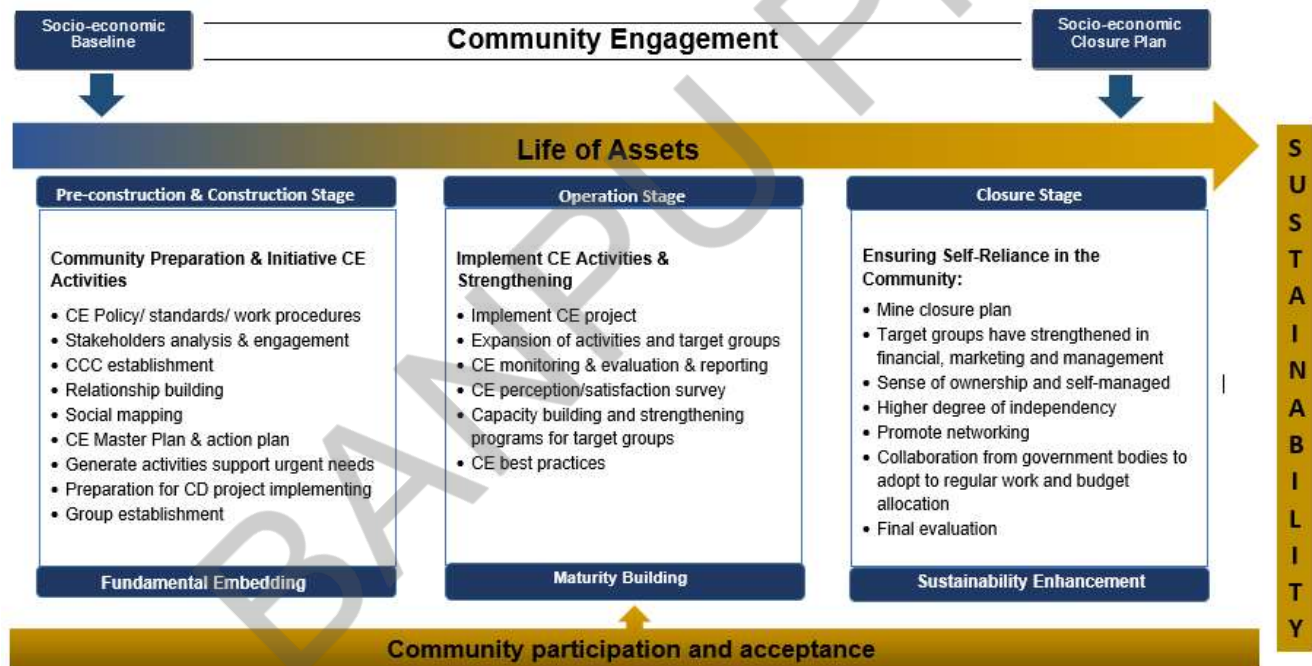
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| 1. Economic Development and Income Generation        | to build sustainable economic income to community  |
| 2. Educational Development                           | to promote community's capability through education  |
| 3. Basic Infrastructure Development                  | to support sustainable infrastructure that meets community basic living requirements   |
| 4. Health and Sanitation Development                 | to improve health and sanitation in communities and increase access to health care especially pregnant women, pre-school children as well as elderly |
| 5. Environmental Conservation                        | to promote a good sense of environment and create community ownership & stewardship  |
| 6. Social, Cultural Promotion and Community Relation | to conserve community's uniqueness & identity including relationship enhancement among local people  |

## PROCESS DETAIL:

Banpu and its subsidiaries' community engagement (CE) projects must align with the company's vision, mission, and goals, and be tailored to the stage of the asset operations (pre-construction, construction, operation, closure). These projects will follow the CE working phases: preparation, fundamental embedding, maturity building, and sustainability enhancement.

CE projects will adhere to corporate management standards, which include the following key steps:

1. **Preparation:** Initial activities such as community profiling and baseline surveys.
2. **Planning:** Defining the scope, goals, objectives, indicators, beneficiaries, tasks, and schedules.
3. **Implementation:** Executing activities to achieve set goals.
4. **Monitoring:** Tracking progress to ensure alignment with schedules and goals.
5. **Evaluation:** Reviewing the actual outcomes compared to planned goals using various tools.
6. **Reporting:** Providing written progress updates and financial & performance reports.



CE management will use a participatory approach, fostering collaboration among stakeholders. The goal is to empower local communities, supporting self-reliance through knowledge and resource sharing. CE projects will also focus on long-term community relations and local acceptance, considering local capabilities, rules, and government regulations. Additionally, all community members will be treated equally, regardless of gender, age, ethnicity, or other differences, ensuring transparency and accountability throughout the process.